

WeSave FAQ's

Q: What is the WeSave card program?

A: The WeSave card discount program is a special program being offered to state employees that allows them to save money on many of their everyday purchases.

Q: Is the WeSave discount card program replacing the PerksCard discount program?

A: No, the WeSave discount card program is not replacing the PerksCard program. Employees will still be able to use their PerksCards to save on purchases from local and national merchants. The WeSave card will be another way for employees to save on the things they purchase everyday.

Q: Who can participate in the WeSave card discount program?

A: At this time, all employees determined by the agency are eligible to participate in the WeSave discount program.

Q: Is there a charge to eligible employees to participate in the WeSave employee discount program?

A: There is no charge for eligible employees to participate in this program.

Q: How do employees use their WeSave after they receive it?

A: Go to www.Wesave.com

- Click on the “Activate” link in the left hand side of the page.
- Complete the registration form
- Enter your card code in the field provided and click “Submit.” (Find your card code either on the front or back of your WeSave.) Click “Activate” and now you are ready to start searching for discounts

Q: Will employees need to show a state identification or employee verification card to use the WeSave?

A: Just show the WeSave card- no additional identification or verification cards should be needed.

Q: Will the card expire? If so, how will it be renewed/reactivated?

A: The WeSave card is valid for one year from the date of issue of the username/password. Employees will be notified of the procedure to reactivate the card at the end of the one year period.

Q: What happens if the eligible employee loses the WeSave card ?

A: The eligible employees can contact the WeSave Customer Service Department at help@wesave.com or 1-866-987-2833 and speak with a membership consultant.

Q: Where can eligible employees save?

A: To learn who the participating vendors are, eligible employees can register at www.wesave.com using the card code and then search for merchants. WeSave members save on everything from dry cleaning to auto repair to home improvements to eating out at local restaurants.

Q: How can employees who do not have computers/internet access available to them register their WeSave?

A: Employees have several ways to activate their cards. Employees can call WeSave at 1-866-987-2833 to register with a membership consultant. Employees may also fill out the form attached to their WeSave card and mail it postage paid directly to WeSave. Employees without access to computers/internet are encouraged to go to public libraries where computers are provided for public use. Agencies may also provide employees with a printed list of the local and state vendors that participate in the program.

Q: How do WeSave participants recommend a merchant to be included as a participant in the WeSave discount program?

A: To recommend a vendor for WeSave participation, visit the “Employee Suggestions” component of the WeSave website. A WeSave representative will contact the vendor and provide them with the steps necessary to become a local WeSave vendor.